



# 2010 Get Set for Survey Success

## Perspectives from the Surveyor's Academy

**CEUs**  
**12 BRN**  
**12 NHAP**  
**12 BBS**

## Quality Care Health Foundation

*You don't want to miss this class!*

*Learn what we learned from the CDPH Surveyor Academy*

### 2010 Dates and Locations

#### May 12-13

Crowne Plaza Resort  
Anaheim-Garden  
Grove  
12021 Harbor Blvd  
Garden Grove,  
CA 92840  
714-867-5555

#### June 23-24

Courtyard By  
Marriott  
Sacramento Mid-  
Town  
4422 Y Street  
Sacramento, CA  
95817

#### August 11-12

Ontario/Riverside

#### October 27-28

S.F. Bay Area

#### COMMENTS FROM 2009 CLASSES

“Very informative  
and helpful”

“All of it was  
valuable, i.e., especially  
the worksheets”

“Lots of new  
information learned,  
liked the tools  
provided”

### Overview

This **ONE AND HALF day** class will provide you with important highlights from the training curriculum currently being utilized for CDPH surveyors. Understand areas of survey emphasis and get the tools and tips you need to succeed during your next survey. This is an interactive session that will include lecture, Q&A, case scenarios and role play.

### Who Should Attend

Administrators, DON, ADON, DSDs, CNAs, Direct care staff

### Program will include:

- **Using Facility Data**
- **Surveyor Training Focus**
- **Survey Trends in California**
- **State Licensing Surveys**
- **Key Elements of Survey Prep**
- **Impacting 5 star rating**
- **Walking Through the Survey Process**
- **Key F-Tags -**  
*New Guidance on  
Infection Control  
Pain  
Pharmacy  
Culture Change  
Accidents & Supervision*

### Instructors

**Mary Jann, RN, BA, Director of Developmental Programs and Regulatory Affairs, CAHF.** In this role Mary is responsible for assisting health facility provider members in implementing and complying with regulatory requirements and in representing their interests and concerns to the Department of Public Health, the legislature and other agencies governing operation of their facilities.

**Jocelyn Montgomery, RN, BSN, Director of Clinical Affairs, CAHF.** Jocelyn has statewide responsibility for development and oversight of clinical and quality improvement programs related to skilled nursing facilities. Consultant to educational branch of the organization on content, curriculum and frequent presenter on topics related to regulatory compliance and quality assurance. Staff liaison to Nurse Council and Quality Improvement Sub-Committee.

**REGISTER FOR BOTH DON BOOT CAMP AND  
SURVEY SUCCESS AND SAVE \$50.00**

# Get Set for Survey Success

## Attendee Information (Your name will appear on your certificate as written) PLEASE PRINT

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Title: \_\_\_\_\_ Company/Facility Name: \_\_\_\_\_

Work Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Individual attendee's e-mail address mandatory for confirmation and CEUs:

Work Phone: \_\_\_\_\_ Work Fax: \_\_\_\_\_

## Dates and Locations

**Class hours DAY ONE - 8:00 am—5:00 pm, lunch included. (Registration begins at 7:30 am)**

**DAY TWO - 8:30 am - 12:00 noon**

- |                                                                  |                                                                                                    |
|------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> May 12-13 - Crowne Plaza Anaheim Resort | <input type="checkbox"/> June 23-24 - Courtyard by Marriott, Mid-Town Sacramento                   |
| <input type="checkbox"/> August 11-12, 2010- Ontario/Riverside   | <input type="checkbox"/> October 27-28, 2010 - S.F. Bay Area <span style="float: right;">SS</span> |

## Registration

### Members

\$349.00

### Non-members

\$699.00

Late registration (within 6 days of class)

\$449.00

\$799.00



2201 K Street  
Sacramento, CA 95816  
916-441-6400, ext. 210  
FAX 916-446-4454  
e-mail: cmerced@cahf.org

## Payment Information

- Check Enclosed                       Charge Credit Card  
Card Type:    Visa    Master Card    American Express

**Make Checks Payable to QCHF**

Card# \_\_\_\_\_ Exp. Date \_\_\_\_\_ Security Code \_\_\_\_\_

Name on Card (print) \_\_\_\_\_

Signature: \_\_\_\_\_

You will receive an email confirmation of your registration. **If you do not receive confirmation prior to class, please email cmerced@cahf.org or call 916-441-6400, ext. 210 to confirm registration.** By signing this form you are authorizing QCHF to charge your credit card without imprint. The planners and sponsors of this function claim no liability for the acts of any suppliers to this event nor for the safety of any attendee while in transit to or from this event. The planners and sponsors reserve the right to cancel this event without penalty. Registrants are limited to a refund of "registration fee" only.

**QCHF BOARD OF TRUSTEES REFUND POLICY:** In order to receive a refund, cancellations for QCHF classes, courses & conferences must be made five (5) working days (Monday - Friday) prior to the beginning of the course. Cancellations must be in writing to the Registrar@cahf.org or via FAX at 916-446-4454. Transfer of registration is done ONLY if notified in writing prior to the start of the class.