



DON BOOT CAMP

CEUs

16 BRN
16 NHAP
9 (p)
7 general
16 BBS

2010 Dates and Locations

May 10-11

Crowne Plaza Resort
Anaheim-Garden Grove
12021 Harbor Blvd
Garden Grove,
CA 92840
714-867-5555

June 21-22

Courtyard By
Marriott Sacramento
Mid-Town
4422 Y Street
Sacramento, CA
95817

August 9-10

Ontario/Riverside

October 25-26

S.F. Bay Area

These will be the only four (4) Boot Camp's held in 2010 - Don't delay - register now!

Quality Care Health Foundation NEW PROGRAM FOR 2010 - You Don't Want to Miss this Camp!

Topics Covered

The Face of Skilled Nursing

- Overview of SNF demographics and history

The Role of the DON and Key Partners

- Role of DON, NHA, MD, DSD, SSD, AC, RD/DDS, Charge Nurse, CNAs

Regulatory and Reimbursement Framework

- Practice Acts/Standards of Care, T22, CFR, Licensure vs Certification, HSC and other applicable codes and statutes, payment sources, RUGs, MDS, RAI, Level of Care,

DON Survival and other "Need to Knows"

- Time management, stress management, importance of Policies and Procedures, staffing requirements, budget, abuse requirement s/seporing, Disaster Preparedness, unusual occurrence reporting, and more

Humans are Our Best Resource

- HR practices, communication skills, honoring caregivers, leadership, building teams, consistent assignments, coaching, orientation, training, counseling, staff satisfaction, and more

Residents are our Reason/Quality of Life

- Putting yourself in the bed; person directed care, working with families, resident and family satisfaction, admission assessment, managing complaints, Ombudsman's role, admission orientation, residents rights, and more

End of Life

- Determining capacity, obtaining consent, legally recognized decision makers, POLST, Hospice, advanced planning

Resident Safety/Quality of Care

- Risk management, best practices nutrition, avoidable/unavoidable, documentation, assessment and plan of care, reporting of change of condition, SBAR, stand up meetings

Culture of Quality – How to of QAA

Why needed, define, data sources, QIO (HSAG), Advancing Excellence benchmarking, root cause analysis, role of the committee, QITs, data analysis, action planning, implementation, monitoring, how to protect on survey

This class will include lecture, group exercises guest speakers, and lunch speakers, etc.

REGISTER FOR BOTH DON BOOT CAMP
training AND SURVEY SUCCESS class and
Save \$50.00

DON BOOT CAMP - NEW FOR 2010

Attendee Information (Your name will appear on your certificate as written) PLEASE PRINT

First Name: _____ Last Name: _____

Title: _____ Company/Facility Name: _____

Work Address: _____

City: _____ State: _____ Zip: _____

Individual attendee's e-mail address mandatory for confirmation and CEUs:

Work Phone: _____ Work Fax: _____

Dates and Locations

Class hours 8:00 am—5:00 pm, lunch included. (Registration begins at 7:30 am)



- May 10-11, 2010 - Crowne Plaza Anaheim Resort
- June 21-22, 2010 - Courtyard by Marriott, Midtown Sacramento August 9-10, 2010 - Ontario/Riverside
- October 25-26, 2010 - S.F. Bay Area

DON

Registration

Members

\$549.00

Non-members

\$1099.00

Late registration (within 6 days of class)

\$649.00

\$1199.00

2201 K Street
Sacramento, CA 95816
916-441-6400, ext. 210
FAX 916-446-4454
e-mail: cmerced@cahf.org

Payment Information

Make Checks Payable to QCHF

- Check Enclosed Charge Credit Card
- Card Type: Visa Master Card American Express

Card# _____ Exp. Date _____ Security Code _____

Name on Card (print) _____

Signature: _____

You will receive an email confirmation of your registration. **If you do not receive confirmation prior to class, please email cmerced@cahf.org or call 916-441-6400, ext. 210 to confirm registration.** By signing this form you are authorizing QCHF to charge your credit card without imprint. The planners and sponsors of this function claim no liability for the acts of any suppliers to this event nor for the safety of any attendee while in transit to or from this event. The planners and sponsors reserve the right to cancel this event without penalty. Registrants are limited to a refund of "registration fee" only.

QCHF BOARD OF TRUSTEES REFUND POLICY: In order to receive a refund, cancellations for QCHF classes, courses & conferences must be made five (5) working days (Monday - Friday) prior to the beginning of the course. Cancellations must be in writing to the Registrar@cahf.org or via FAX at 916-446-4454. Transfer of registration is done ONLY if notified in writing prior to the start of the class.